

Our qualifications offer professionals at every level and in every sector of the industry the opportunity to gain professional recognition of their knowledge and experience.

Nationally recognised and accredited by the Office of the Qualifications and Examinations Regulator (OFQUAL), these qualifications are designed to raise standards and to demonstrate both professional and personal achievement.

Our qualifications are developed by practitioners for practitioners. They are constantly reviewed and updated to ensure they continue to meet the needs of individuals and their employers.

All our qualifications include membership of CILT or IOM, giving you access to a wealth of exclusive benefits to support both your studies and your long-term career aspirations.

CILT qualifications can be studied at centres around the country, some of which also offer distance learning options. A list of these centres can be found on our web site.

Qualifications

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www.tesco.com

I would have no hesitation in recommending the qualifications offered by The Chartered Institute of Logistics and Transport (UK).

In the early years of my career, I studied for both the Certificate and Diploma and drew a huge benefit from them.

This was not only in their ability to provide both a theoretical and case-based reinforcement to my vocational development, but also in terms of the breadth of learning and the opportunity to meet and share experiences with people from a wide range of disciplines within the supply chain field and from a variety of organisations.

The insight provided by the materials, coupled with the contacts made and the quality of the teaching, provided a valuable source of reference and advice for many years.

The range of formal qualifications, when viewed alongside the broad spectrum of training courses and materials available, make CILT(UK) a natural first point of contact for logistics and supply chain development for all levels within your organisation.

Neil Ashworth
Supply Chain Director, tesco.com

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The National Qualification Framework and the Qualifications and Credit Framework

The National Qualification Framework (NQF) sets out the levels against which a qualification can be recognised in England, Wales and Northern Ireland. It helps learners make informed decisions about the qualifications they want to pursue, by comparing the levels of different qualifications and identifying different progression routes. The Qualifications and Credit Framework (QCF) replaces the NQF and is currently being implemented. The QCF is an innovative way

of recognising skills and qualifications, which it does by awarding credit for qualifications and units (small steps of learning). It enables people to gain qualifications at their own pace along flexible routes.

The Institute's Level 2 units and qualifications are accredited in the QCF, whereas the remainder are currently accredited in the NQF and will be transferred to the QCF in early 2011.

CILT(UK) LEVEL 2 CERTIFICATE IN LOGISTICS AND TRANSPORT (QCF)

Aimed at new entrants to the logistics and transport industry, the Level 2 Certificate is an entry-level qualification offering a broad understanding of the principles, applications and concepts of logistics.

The Level 2 Qualification is comprised of two mandatory units and two option units from a choice of six.

Mandatory Units:

- Introduction to logistics
- Introduction to customer service and marketing

Option Units:

Supply Chain:

- Introduction to warehousing and inventory
- Introduction to procurement

Road Freight:

- Introduction to freight transport services
- Introduction to planning and operation of freight transport

Passenger Transport:

- Introduction to passenger transport services
- Introduction to planning and operating passenger transport

Professional
Sector relevance



CILT(UK) LEVEL 2 DIPLOMA IN RAF SUPPLIER LOGISTICS (QCF) (Available to RAF personnel only)

This is the first course for the Royal Air Force (RAF) Supplier Logistics qualification and will lead to progressive RAF and Ministry of Defence (MoD) training throughout a career. This qualification also forms part of the Warehousing and Storage Apprenticeship (Technical Certificate).

CILT(UK) LEVEL 3 CERTIFICATE IN LOGISTICS AND TRANSPORT
(Current NQF qualification)

Aimed at team leaders, new supervisors or aspiring managers, this modular programme is designed to increase core skills and knowledge and to result in enhanced professionalism.

The course is flexible and allows the student to choose from the options, depending upon his or her specialism.

The course is comprised of a mandatory unit in management, and one option unit from a choice of nine.

Mandatory Unit:

- Management

Option Units:

Supply Chain:

- Production planning
- Inventory
- Procurement
- Warehousing

Road Freight:

- International trade and freight
- Road freight transport

Passenger Transport:

- Road passenger transport
- Community transport
- Passenger transport co-ordinator

Completion of the elective Passenger Transport Co-ordinator unit, together with the core management unit, leads to the Passenger Transport Co-ordinator's Certificate (PTCC).

This qualification is designed in conjunction with ATCO specifically for staff working within transport co-ordination departments in local government, PTEs and Transport for London.

Professional
Sector relevance



CILT(UK) LEVEL 3 CERTIFICATE IN LOGISTICS AND TRANSPORT (QCF)
(New for 2011)

new

This qualification will be launched in early 2011, and will be aimed at supervisors, team leaders and aspiring managers.

The course will be unit-based, comprising two mandatory units and one option unit, allowing learners the flexibility to tailor the qualification to their own specialism.

Mandatory Units:

- Business theory
- Business application

Option Units:

Supply Chain:

- Warehousing
- Inventory
- Procurement
- Supply chain operations

Road Freight:

- Freight transport operations

Passenger Transport:

- Passenger transport operations
- Local authority passenger transport planning and provision
- Transport planning

Professional
Sector relevance



CILT(UK) LEVEL 5 PROFESSIONAL DIPLOMA IN LOGISTICS AND TRANSPORT

Aimed at managers or graduate entrants to the profession, the Institute's most popular modular programme is designed to enhance new and existing expertise in the supply chain, passenger transport or transport planning environments in addition to building and developing core management skills.

This flexible qualification allows the student the freedom to study the elements of the course that are most appropriate to his or her interests, career path and current role.

The qualification is comprised of a mandatory unit, Management in Logistics and Transport, and students must then complete three option units, at least one of which must be chosen from Option Units Group 1.

Option Units Group 1:

- Supply chain
- Transport planning
- Transport operations

Option Units Group 2:

Supply Chain:

- Inventory
- Warehousing
- Production planning
- Project management
- Retail logistics
- Sourcing and procurement
- Supply chain flow planning
- Supply chain network planning

Road Freight:

- Movement of goods
- International business

Passenger Transport:

- Inventory
- Movement of people
- Transport planning techniques
- Transport and society

Professional
Sector relevance



CILT(UK) LEVEL 6 ADVANCED DIPLOMA IN LOGISTICS AND TRANSPORT

Aimed at managers aspiring to move to the strategic level, this advanced course is designed for professionals already working within the logistics and transport profession, typically in middle management. It provides the strategic management skills and tactical insight necessary for professional and business development.

The Advanced Diploma bridges the gap between the undergraduate level of the Professional Diploma and the postgraduate standard of a Masters degree. A key requirement of the Advanced Diploma qualification is the development of strategic awareness and understanding in candidates who may not yet be operating at a strategic level.

The course is comprised of five mandatory units covering the following subjects:

- Logistics and transport – strategic context
- Leadership and strategic management in logistics and transport
- Strategic network planning in logistics and transport
- Delivering strategic performance in logistics and transport
- Research methods and professional projects in logistics and transport

The Professional Diploma and Advanced Diploma meet the educational requirements for Chartered Membership.

Professional
Sector relevance



CILT(UK) and University of Glamorgan Masters Programmes

MSc in International Logistics and Supply Chain Management

MSc in International Transport and Logistics

CILT and the University of Glamorgan offer two Masters degree programmes delivered by cutting-edge e-learning technology, enabling you to complete your studies wherever you are in the world.

When you hold an MSc in either International Logistics and Supply Chain Management or International Transport and Logistics, you set yourself apart from your colleagues. It's not just about what you do, it's also about who you are. Everything about you, from the way you interact with colleagues and customers to the way your department operates and the decisions you make, differentiates you from the crowd.

By deciding to study your MSc through CILT with the University of Glamorgan, you are sending a clear message to colleagues and current and future employers that, for you, only the best will do.

The programmes have all the rigour and quality of traditionally taught courses, but with the increased flexibility of innovative delivery via your PC. With intakes in April and September each year, CILT and University of Glamorgan MSc programmes are flexible enough to fit in with your busy schedule.



Online
delivery

Business School
University of Glamorgan



MSc IN INTERNATIONAL LOGISTICS AND SUPPLY CHAIN MANAGEMENT

The MSc in International Logistics and Supply Chain Management is delivered in three stages, from where you can choose which subjects you want to study (within the course requirements) from the options below:

Stage 1

60 Credits (2 x 20 credits + 2 x 10 credits)

PS4S14

Strategic supply chain management
(20 Credits)

PS4S03

Applied economics & marketing for managers
(20 Credits)

AF4H17

Strategic accounting for decision making
(10 Credits)

LC4H17

Common law & practice
(10 Credits)

Stage 2

120 Credits (2 x 20 credits + 2 x 10 credits + stage 1)

PS4H07

Future logistics & supply chain landscapes
(10 Credits)

PS4S01

Globalisation of logistics & supply chains
(20 Credits)

PS4H04

Strategic operations management
(10 Credits)

ST4S02

Research methods
(20 Credits)

Stage 3

180 Credits (1 x 20 credits + 1 x 40 credits + stages 1 & 2)

ST4S06

Strategy as practice
(20 Credits)

PS4D01

Dissertation
(International logistics & supply chain dissertation)
(40 Credits)

Professional
Sector relevance



MSc IN INTERNATIONAL TRANSPORT AND LOGISTICS

The MSc in International Transport and Logistics is delivered in three stages, from where you can choose which subjects you want to study (within the course requirements) from the options below:

Stage 1

60 Credits (2 x 20 credits + 2 x 10 credits)

PS4S14

Strategic supply chain management
(20 Credits)

PS4S03

Applied economics & marketing for managers
(20 Credits)

AF4H17

Strategic accounting for decision making
(10 Credits)

LC4H17

Common law & practice
(10 Credits)

Stage 2

120 Credits (2 x 20 credits + 2 x 10 credits + stage 1)

PS4H08

Future transport & logistics landscapes
(10 Credits)

PS4S02

Globalisation of transport & logistics
(20 Credits)

PS4H04

Strategic operations management
(10 Credits)

ST4S02

Research methods
(20 Credits)

Stage 3

180 Credits (1 x 20 credits + 1 x 40 credits + stages 1 & 2)

ST4S06

Strategy as practice
(20 Credits)

PS4D01

Dissertation (International transport & logistics dissertation)
(40 Credits)

Professional
Sector relevance



The John Williams Library

Based at Corby, the John Williams Library holds all of the leading specialist publications, trade journals, research papers and industry reports. It includes leading publications, pamphlets, trade journals (for reference only), videos, CD-ROMS, reports, conference papers, case studies, Acts of Parliament and other Government papers covering all aspects of logistics, transport and the supply chain. If you are an Institute member you can borrow the vast majority of this material.

The library is a vital resource when researching specific areas of business, day-to-day management issues and on-going projects. The library is especially beneficial for those studying for Institute qualifications.

As well as the extensive traditional collection, the John Williams Library offers access to the Corporate Business Review and the Institute's library database through the online Library Catalogue. The Catalogue's search facility reveals full bibliographic, loan and copy information.

Library facilities include study areas, a video and audio section, photocopier, CD-ROM player, and free computer internet access to The Knowledge Bank, which contains the Library Catalogue with its holding of over 20,000 journal abstracts, Business Source Corporate and UK/Eire Reference Centre electronic journal databases.

To use the John Williams Library call:

01536 740167 or email knowledge@ciltuk.org.uk

CILT(UK)/PTRC CERTIFICATE IN TRAFFIC AND TRANSPORT

new

This qualification introduces students to the key components of transport planning. The Certificate will enable you to demonstrate your knowledge of traffic and transport planning in addition to the development of key skills that will help you to become the well-rounded professional required by employers.

It is intended for all recent entrants to the highways traffic and transport planning profession and those seeking professional recognition.

With many new entrants to the profession coming in from non-traditional backgrounds, it is particularly relevant for those new to the profession with degrees in non-transport-related subjects, as well as those with relevant first and second degrees who wish to obtain a professional qualification.

Candidates must attend the PTRC Evening Seminar Series in Traffic and Transport or sign on to the online version to enrol on the programme. The seminars, held over 20 weeks, take place in venues across the UK and in the Republic of Ireland. The series takes place twice a year.

The seminar series topics:

- Seminar 1** Introduction to transport issues
- Seminar 2** The roles and responsibilities of highways and planning authorities
- Seminar 3** Surveys
- Seminar 4** Traffic flow, speed and capacity
- Seminar 5** Urban and highway design/street furniture
- Seminar 6** Traffic management
- Seminar 7** Parking
- Seminar 8** Traffic signal control and ITS
- Seminar 9** Priority junctions
- Seminar 10** Safety
- Seminar 11** Walking, cycling and accessibility
- Seminar 12** Speed management
- Seminar 13** Public transport co-ordination
- Seminar 14** Rail issues
- Seminar 15/16** Transport modelling
- Seminar 17** Transport economics and appraisal
- Seminar 18** Transport assessments
- Seminar 19** Managing demand
- Seminar 20** Consultation, public participation and communications

Professional
Sector relevance



CERTIFICATE IN TRAVEL PLANNING

new

This qualification addresses the need for a range of training for workplace and school Travel Planners. It incorporates the Level 4 Award in Introduction to Travel Planning, which suits newly appointed Travel Planning co-ordinators who need to know the basics.

The other three modules provide specific professional skills in Travel Plan Development, Social Marketing and Designing Surveys.

The qualification is intended to allow learners in a variety of workplaces to apply knowledge and understanding to the needs of their own work situation.

All four mandatory units must be completed. It is recommended that Introduction to Travel Planning is taken first.

- Introduction to travel planning
- Travel plan development
- Social marketing
- Design and analyse surveys

This is an Open University qualification. CILT members receive a 10% discount in price on registration. For further information go to the web site: www.ciltuk.org.uk/pages/ou

Professional
Sector relevance



Humanitarian Logistics

The FRITZ/CILT(UK) suite of qualifications is designed for humanitarian logistics professionals and offers courses developed in collaboration with a number of leading humanitarian agencies.

The programmes are competence based, so candidates demonstrate that they can apply the knowledge gained in a practical context.

Candidates receive their learning materials on CD and have access to a specialist coach, with experience of operating in emergency environments, throughout the programme.

The learning process is centred on the study of the supply chain of a simulated humanitarian relief organisation. The candidate is also provided with relevant reference material, produced in partnership with many leading relief agencies.

FRITZ/CILT(UK) CERTIFICATION IN HUMANITARIAN LOGISTICS

The Certification in Humanitarian Logistics (CHL) is suitable for professionals working in operational management positions within the field of humanitarian logistics. It also provides a valuable grounding for those with relevant supply chain experience from the commercial sector who are aiming to enter the humanitarian logistics arena for the first time.

The course comprehensively covers the subjects of:

- Humanitarian aid supply chains
- Warehouse and inventory
- Procurement
- Transport
- Fleet management
- Import/export
- Managing a humanitarian supply chain response

This course is also available in French: **Certification en Logistique Humanitaire**

Professional
Sector relevance



FRITZ/CILT(UK) CERTIFICATION IN HUMANITARIAN SUPPLY CHAIN MANAGEMENT

The Certification in Humanitarian Supply Chain Management (CHSCM) is the next level qualification in this range. It is aimed at humanitarian logisticians operating at a tactical level and engaged in the planning, resourcing and management of the supply chain and the implementation of supply chain strategy.

Typically, candidates will hold such positions as a logistics co-ordinator, logistics manager and head of a logistics centre.

The course is more detailed than the first qualification and provides in-depth learning of the two main topics:

- Supply chain planning
- Supply chain operation and co-ordination

Professional
Sector relevance



FRITZ/CILT(UK) CERTIFICATION IN HUMANITARIAN MEDICAL LOGISTICS PRACTICES

This qualification is aimed at humanitarian logisticians and medical specialists involved in medical supply chains. It will increase humanitarian logisticians' and medical specialists' ability to plan and operate medical supply, as well as safeguard against the high rate of substandard and counterfeit medical items pervading the international medical supply chain.

For more information on these qualifications in humanitarian logistics, visit the following web sites:

www.fritzinstitute.org
www.ciltuk.org.uk
www.logisticslearningalliance.co.uk

Professional
Sector relevance



QUALIFICATIONS FOR RAILWAY OPERATORS

CILT is pleased to be able to promote professional qualifications for railway operational managers, as offered by The Institution of Railway Operators (IRO).

IRO, in conjunction with Glasgow Caledonian University (GCU), offers a BSc degree programme in railway operational management. Students undertaking the programme will be awarded a BSc, a Diploma in Higher Education or a Foundation Certificate (each of which is accredited by CILT).

All three courses will give successful students a transferable academic qualification recognised by the railway industry, as well as the opportunity to improve their industry knowledge, which will inevitably boost career prospects.

These courses are delivered by distance learning, requiring self-study and the use of interactive, web-based modules using the GCU online study facility (Blackboard), so students will need to have access to a web-enabled computer.

The courses are divided into modules and include day study events and weekend tutorials. The programmes have a set timetable requiring the student to follow a predetermined study plan. Each module runs for 12 weeks, with students submitting assignments

during this 12-week block. Each module requires students to read the core text along with any referenced publications, as well as to undertake their own research.

Tutors experienced in the module concerned will mark student answers and provide feedback. All tutors are accredited by GCU, and students will have access to a course mentor to enable them to overcome any learning issues.

CILT members have access to the Institute's renowned Knowledge Centre, which has a wealth of passenger and freight transport and transport planning information, all of which will help students studying the range of IRO qualifications.

Full details and application forms can be downloaded from the IRO web site: www.railwayoperators.org

If you have any questions, please email: education@railwayoperators.org

Professional
Sector relevance



QUALIFICATIONS IN INTERNATIONAL TRADE

At CILT, we recognise the need to promote best practice in all aspects of logistics and transport for the benefit of individuals and organisations, which will subsequently raise standards throughout the profession as a whole. In doing so, we are very pleased to include qualifications from the Institute of Export (IOE) as part of our overall qualifications portfolio.

As with all recognised professional bodies, IOE qualifications will provide students with an in-depth and progressive route to importing and exporting goods and services across the globe. The following qualifications cover the fundamentals of international trade as well as marketing, finance, legal aspects, transport and distribution, documentation, logistics and purchasing and all aspects of global trade from supervisory and operational level through to senior strategic management:

- Certificate in International Trade
- Advanced Certificate in International Trade
- Diploma in International Trade

All of these qualifications are modular and delivered by full distance learning tuition.

Knowledge in bite-size chunks links in to our Advanced Certificate of International Trade education programme. As you take more of the modules you will potentially be exempt from certain elements of the qualification.

These bite-size chunks address the knowledge base required for a person to operate successfully in a range of functions within international trade and to react accordingly to the developments and changes continually taking place. The marketplace is global; companies sell to and buy from many

countries, competition is intense and any company that has a product or service to sell must think in global terms if it is to succeed. All staff working in these companies have to be aware of the changing business environment and the need to deal with and supply their customers as effectively as possible. This can only be achieved by gaining a good grounding in the day-to-day operations of international trade.

SHORT COURSES IN INTERNATIONAL TRADE

As well as recognised professional qualifications, the IOE also provides a specific range of training programmes that cover all aspects of international trade. This training can also be tailored to companies' specific needs. These one to three-day short courses are delivered by experienced practitioners and will keep you abreast of current issues and changes in legislation and count towards your own CPD plan.

For further information on the range of qualifications and courses available, please visit: www.export.org.uk or contact the Institute of Export tel: 01733 404400.

CILT members will receive a special 10% discount on the normal IOE distance learning prices and 20% off the IOE short course prices. CILT members will also have access to the Institute's Knowledge Centre, which will help with aspects of each IOE qualification and training programme. To receive your membership discount, please quote 'CILT' when you call or email the IOE.

Professional
Sector relevance



IOM LEVEL 3 CERTIFICATE IN OPERATIONS MANAGEMENT

The Certificate in Operations Management is designed to provide an introduction to production and operations management, giving a good overview of all the necessary elements and providing an excellent springboard to further development and career achievement.

The course is broadly based and generalist. It is suitable for professionals currently working in a supervisory role but looking to develop their skills and career path further.

The course comprises of three mandatory units covering:

- Business for operations managers
- Demand and supply chain management
- Operations improvement techniques

Professional
Sector relevance



IOM LEVEL 5 DIPLOMA IN OPERATIONS MANAGEMENT

The Diploma in Operations Management provides students with detailed and specific coverage of the various elements of supply chain, operations and inventory management within the global environment.

It is aimed at managers involved with planning and implementation at an operational level.

The course comprises of nine mandatory units covering the following subjects:

- Operations management strategy
- Operations resource management

- Business excellence for operations managers
- Customer focus in operations management
- Supply chain and Inventory management
- Enterprise planning for operations managers
- Manufacturing planning
- Added value for manufacturing
- Operations management project

Professional
Sector relevance



IOM ADVANCED DIPLOMA IN OPERATIONS MANAGEMENT

The Advanced Diploma is approached through project work, either individually or in teams. It is designed to provide an education that combines a broad foundation in research and project techniques with a specific applied research investigation. There is no formal syllabus requirement for the Advanced Diploma in Operations Management, nor is it assessed by formal written examination papers.

Candidates are required to demonstrate their ability to carry out a supervised but independent investigation, and then collate their findings to analyse and assess their significance. They are then expected to present a well-structured and lucid report or thesis.

Since the programme is intended to provide a foundation in research methods, it should contain an element of relevant research methods. Normally, a candidate would be expected to commit approximately 200 hours' study to complete the Advanced Diploma.

Professional
Sector relevance



**APICS
IOM – THE INTERNATIONAL ASSOCIATE FOR
APICS IN GREAT BRITAIN**

The partnership between APICS – the prestigious US Association for Operations Management – and IOM provides increased availability of education, certification and membership programmes for professional personnel in operations and supply chain management throughout Great Britain.

The alliance expands APICS presence in the UK and results in APICS internationally recognised certification, related products and membership services including local meetings, conferences and other networking opportunities being readily available in the UK. APICS certification will now be accessible to members of IOM and CILT, within which IOM is a membership organisation.

The partnership makes two key, internationally recognised certification programmes available in Great Britain: the Certified in Production and Inventory Management (CPIM) is a programme designed to test candidates' in-depth knowledge of a variety of subjects specific to production and inventory management, while the Certified Supply Chain Professional (CSCP) programme extends beyond internal operations to encompass all steps throughout the supply chain. APICS certification can be undertaken via distance learning or through instructor-led programmes, according to your preferred learning style.

Professional
Sector relevance



APICS Certification

| Certified in Production and Inventory Management (CPIM) | Certified Supply Chain Professional (CSCP) |
|--|---|
| <p>A CPIM education can help you to:</p> <ul style="list-style-type: none"> • Increase your functional knowledge of production and inventory management • Improve efficiency across the processes of your organisation's supply chain • Streamline operations through accurate forecasting • Predict outcomes more accurately • Maximise customer satisfaction by delivering products and services just-in-time (JIT) • Increase profitability by optimising your organisation's inventory investment • Enhance your credibility among peers, employers and customers | <p>A CSCP education can help you to:</p> <ul style="list-style-type: none"> • Effectively manage global supply chain activities where suppliers, plants, distributors and customers are located around the world • Interact with existing resources and your ERP system to increase the efficiency of the workplace environment • Create consistency and foster collaboration through best practices, common terminology and corporate-wide communication • Gain knowledge and organisational skills to streamline operations strategically • Gain more credibility and recognition in your workplace and among peers, employers and customers |
| Course content | |
| <ul style="list-style-type: none"> • Module 1: Basics of supply chain management The basic concepts in managing the complete flow of materials in a supply chain, from suppliers to customers, are covered. Supply chain concepts are introduced and basic terminology emphasised, as are relationships among activities in the supply chain. • Module 2: Master planning of resources Explore the processes used to develop sales and operations plans and identify and assess internal and external demand and forecasting requirements. The module focuses on the importance of producing achievable master schedules that are consistent with business policies, objectives and resource constraints. • Module 3: Detailed scheduling and planning Focus on the various techniques for material and capacity scheduling. Study detailed descriptions of material requirements planning (MRP), capacity requirements planning (CRP), inventory management practices and procurement and supplier planning. • Module 4: Execution and control of operations Focus on the areas of prioritising and sequencing work, executing work plans and implementing controls, reporting activity results and providing feedback on performance. Techniques are explained for scheduling and controlling production processes, the execution of quality initiatives and continuous improvement plans and the control and handling of inventories. • Module 5: Strategic management of resources Explore the relationship between existing and emerging processes and technologies to manufacturing strategy and supply chain-related functions. Three main topics are addressed: aligning resources with the strategic plan, configuring and integrating operating processes to support the strategic plan and implementing change. | <ul style="list-style-type: none"> • Module 1: Supply chain management fundamentals Understand how successful supply chain management adds value to your organisation. Learn how to develop a supply chain strategy that aligns with corporate strategy. • Module 2: Building competitive operations, planning and logistics Understand natural dynamics within the supply chain to optimise performance and profitability. Evaluate the process constraints and choices within global logistics to establish a plan linked to overall strategy. • Module 3: Managing customer and supplier relationships Effectively use customer data to improve service performance and increase value to suppliers and customers. Understand the strategic importance of purchasing and supplier relationships. • Module 4: Using information technology to enable supply chain management Understand the innovative technologies enabling collaborative commerce and global visibility. Apply technology to enhance the performance of distribution, reverse logistics and global supply chain communications. |
| Examinations | |
| One exam per module – five in total | One exam |

To receive your membership discount, please quote 'CILT' when you call or email the IOM.

QUALIFICATIONS FOR MARITIME TRADE AND TRANSPORT

Lloyd's Maritime Academy and its sister training company IBC Global Academy are trusted brands for the shipping, ports and logistics disciplines. Working with leading industry and academic bodies, as well as independently, they offer high-quality training via distance learning, corporate training and seminars.

Lloyd's Maritime Academy distance learning courses for the shipping industry cover subjects including transport, finance, law, insurance, ship operation, chartering, surveying, purchasing and environmental management at varying levels of accreditation, from introductory courses to postgraduate level.

The Fundamentals of Maritime Trade and Transport programme is supported by the International Federation of Shipmasters' Associations (IFSMA) and is a 12-week distance learning course providing a comprehensive grounding in the major aspects of the shipping industry. This is an excellent course for new entrants into the industry, or for those who want to expand their understanding of this dynamic sector. Content includes an introduction to international trade by sea, the finance of vessels, operation of ships, management of ships, legal issues and marine insurance. It will benefit members of CILT by giving a thorough understanding of the global significance of trade and transport by sea. The course has also been validated by the Institute of Chartered Shipbrokers (ICS), and successful participants will be exempt from the ICS Introduction to Shipping subject.

The course is delivered online and comprises of six modules. Modules are released every two weeks, with each assessed by an online quiz allowing participants to check their learning.

Students can access their materials wherever they have an internet connection, allowing freedom and flexibility for their studies. They can save or print modules to review whenever and wherever they want. Students also have access to the online forums and chat rooms, allowing networking and sharing of ideas with fellow participants. On successful completion of the online assessments, all participants receive a certificate from Lloyd's Maritime Academy.

The Fundamentals of Transport Management programme is another 12-week distance learning course, which will be useful to CILT members looking for an understanding of the critical freight transport link in global supply chains.

Other IBC Global Academy courses that receive CPD support from the CILT are the Diploma in Logistics Management and Diploma in Port Management, both run in conjunction with the North West Kent College. For full details of these and other relevant courses, please visit the web site: www.ibcglobalacademy.com or email: ibcga@informa.com

For full details of other courses and training opportunities with Lloyd's Maritime Academy, please visit the web site: www.lloydsmaritimeacademy.com or email: lma@informa.com

Lloyd's Maritime Academy is pleased to offer members of CILT a 10% discount on the fees for its Fundamentals courses in Maritime Trade and Transport, Transport Management, and Project Management, as well as its Diplomas in Logistics Management and Port Management.

Lloyd's and the Lloyd's Crest are the registered trademarks of the Society incorporated by the Lloyd's Act 1871 by the name of "Lloyd's".

Professional
Sector relevance

