

2010

Training & Development Directory



The Chartered Institute of
Logistics and Transport (UK)



Long-term customer relationships rely on your staff being well trained and qualified, giving your organisation the advantage over its competitors. Achieving world class performance requires a commitment to continuous improvement and an investment in the development of people.

Together, The Chartered Institute of Logistics and Transport in the UK (CILT), The Institute of Operations Management (IOM) and PTRC Education and Research Services Ltd (PTRC) provide education, training and development opportunities for staff at all levels within the profession.

Introduction from Graeme McFaul

Welcome to the 2010 *Training and Development Directory* from CILT, IOM and PTRC. This essential guide is designed to support and inspire you to work towards your learning objectives, whether your chosen route is an official academic qualification or a vocational skills top-up.

The pace of change in the logistics and transport industry means that we can never stand still and rely on experience alone. Developments in technology, infrastructure and a more global stage call for a greater depth of skills and broader horizons. We have put together an extensive programme that caters for every level and every requirement. Our academic qualifications provide solid foundations on which to build a career. The bespoke programmes promote the development of a broad base of the skills needed to master a specific function, whereas the workshops, lectures and seminars provide opportunities for boosting skills in a less structured environment. Led by seasoned industry professionals and academics, each route provides opportunities for professional growth, with the added benefit of peer-to-peer learning and networking.

This year, the Institute is enjoying growing levels of engagement from our new corporate members who have committed to supporting their employees in the improvement of skills and in ongoing career development. For me, this highlights a broad acknowledgement of the complexity of our industry and the highly specialised nature of some of our activities.

I never cease to be encouraged by the enthusiasm for our profession among our members and their desire to improve continuously as individuals. This enthusiasm is reflected in the scope of the training and development programme that the Institute has created, which spans all areas of logistics, transport and the supply chain. I am confident that you will find everything you need within these pages and hope you find the experience of taking part both valuable and rewarding.



Graeme McFaul FCILT
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President, The Chartered Institute of Logistics and Transport in the UK



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