



THE INSTITUTE OF  
OPERATIONS  
MANAGEMENT

# The Institute of Operations Management

## *Sustaining lean and improvement*

Up to 80% of Lean (and Six Sigma) improvement programmes will fail to achieve results that stick – however, many of the problems that lead to failure could have been predicted and dealt with prior to the start of the improvement process.

Starting from a practical introduction to Lean, this workshop focuses on the critical skills required to deliver successful improvement by providing delegates with the awareness of how to prepare for, implement and sustain Lean Improvement Programmes.

This workshop goes into detail on the key tools of Lean, coupled with the supporting structures that enable organisations to realise the full benefits of improvement and is based on no-nonsense practical experience gained in the introduction of Lean a number of organisations.

### **Topics covered:**

- Lean understanding – beginners to advanced
- Why Lean fails
- Avoiding failure
- The Top Six management actions needed to prevent 'improvement burn out'
- Pulling together a successful programme

### **Why should you attend?**

- Gain a deep understanding of Lean and why Lean fails
- Review the cultural and operational issues which drive improvement
- Explore how to create an integrated and sustainable Lean improvement programme
- Review the most common mistakes made with the use of various Lean tools

### **Speaker profile - Mark Eaton MSc MBA CEng FRSA**

Mark has been involved in leading Lean Transformations for over ten years. Formerly the director of the UK's Flagship Lean Transformation programme for Manufacturing, Mark has subsequently branched out into delivering Lean in the NHS, Armed Forces and the wider Public Sector.

Mark is author of the books *Sustaining Lean* (originally written for the DTi) and two books aimed at the healthcare sector, namely *Sustaining Lean Healthcare Programmes* and *Lean for Practitioners*. Mark is Chair of the IET's Manufacturing Network and a member of their Healthcare Executive Team. Mark holds the Viscount Nuffield Medal for his contribution to UK Industry through the delivery of Lean.

***Tuesday 30th June***  
***Holiday Inn Corby, Geddington Road, Corby,***  
***Northamptonshire NN18 8ET***

