



THE INSTITUTE OF
OPERATIONS
MANAGEMENT

The Institute of Operations Management

Lean Problem Solving Tools

This highly practical and interactive workshop brings together the essential skills required by those looking to implement Lean. Following a quick refresher on Lean the workshop moves rapidly into reviewing the most important tools and techniques that will shape the success of your improvement programme.

In the words of a wise man, having tools does not make you a mechanic – but this workshop gives you all you need to move your organisation forward using the tools of Lean.

Topics covered:

- Lean Refresher
- The 'Top Six' Lean Problem Solving Tools
- Putting Lean Tools into Lean Programmes
- Making Lean Work

Why should you attend?

- Review of Lean
- Understand the main Lean Problem Solving Tools (from Mapping to 5S & Beyond)
- Over 50 key hints and tips to get the best from your improvement programme
- Real life case studies to help you understand how to plan, implement and embed Lean into your organisation

Speaker profile - Mark Eaton MSc MBA CEng FRSA

Mark has been involved in leading Lean Transformations for over ten years. Formerly the director of the UK's Flagship Lean Transformation programme for Manufacturing, Mark has subsequently branched out into delivering Lean in the NHS, Armed Forces and the wider Public Sector.

Mark is author of the books *Sustaining Lean* (originally written for the DTi) and two books aimed at the healthcare sector, namely *Sustaining Lean Healthcare Programmes* and *Lean for Practitioners*. Mark is Chair of the IET's Manufacturing Network and a member of their Healthcare Executive Team. Mark holds the Viscount Nuffield Medal for his contribution to UK Industry through the delivery of Lean.

Tuesday 2nd June
Holiday Inn Corby, Geddington Road, Corby,
Northamptonshire NN18 8ET

